

EN

# G 1501

pH / Redox measuring device with  
temperature measurement



Members of GHM GROUP:

**GREISINGER**  
**HONSBERG**  
*Martens*  
**IMTRON**  
*DeltaGHM*  
**VAL.CO**

# Table of contents

<b>1</b>	<b>About this documentation</b> .....	<b>4</b>
1.1	Foreword.....	4
1.2	Purpose of the document.....	4
1.3	Legal notices.....	4
1.4	Correctness of content.....	4
1.5	Layout of this document.....	4
1.6	Further information .....	5
<b>2</b>	<b>Safety</b> .....	<b>6</b>
2.1	Explanation of safety symbols .....	6
2.2	Foreseeable misuse .....	6
2.3	Safety instructions .....	7
2.4	Intended use .....	8
2.5	Qualified personnel .....	8
<b>3</b>	<b>Description</b> .....	<b>9</b>
3.1	Scope of delivery .....	9
3.2	Functional description.....	9
<b>4</b>	<b>The product at a glance</b> .....	<b>10</b>
4.1	The G 1501.....	10
4.2	Display elements .....	10
4.3	Operating elements .....	10
4.4	Connections.....	11
<b>5</b>	<b>Bases for measurement</b> .....	<b>12</b>
5.1	pH measurement .....	12
5.1.1	Explanation .....	12
5.1.2	pH electrode .....	12
5.1.3	Design.....	13
5.1.4	Further information .....	13
5.1.5	Choosing a pH electrode .....	13
5.1.6	Service life .....	14
5.1.7	Care and maintenance .....	14
5.2	Redox measurement .....	15
5.2.1	Explanation .....	15
<b>6</b>	<b>Operation and maintenance</b> .....	<b>16</b>
6.1	Operating and maintenance notices .....	16
6.2	Battery .....	16
6.2.1	Battery indicator.....	16
6.2.2	Changing battery .....	16
6.3	Calibration and adjustment.....	17
6.3.1	pH calibration.....	17
6.4	Calibration and adjustment service.....	22
6.4.1	Certificates.....	22
<b>7</b>	<b>Operation</b> .....	<b>23</b>
7.1	Commissioning .....	23
7.1.1	Explanation .....	23
7.2	Configuration .....	23

---

7.2.1	Explanation .....	23
7.2.2	Opening the configuration menu.....	23
7.2.3	Configuring parameters of the configuration menu.....	24
7.2.4	Adjustment of the measuring input .....	26
7.2.5	Configuring parameters of the adjustment menu.....	27
<b>8</b>	<b>Error and system messages .....</b>	<b>29</b>
<b>9</b>	<b>Disposal .....</b>	<b>31</b>
<b>10</b>	<b>Technical data .....</b>	<b>32</b>
<b>11</b>	<b>Spare parts and accessories .....</b>	<b>33</b>
<b>12</b>	<b>Service .....</b>	<b>35</b>
12.1	Manufacturer.....	35
12.2	Repairs processing .....	35
12.3	Sales offices .....	35
12.4	Sales subsidiaries .....	36

# 1 About this documentation

## 1.1 Foreword

Read this document carefully and familiarise yourself with the operation of the product before you use it. Keep this document ready to hand and in the immediate vicinity of the product so that it is available to the personnel/user for reference at all times in case of doubt.

The product was developed according to the state of the art and fulfils the requirements of the applicable European and national Directives. All corresponding documents are available from the manufacturer.

Only technically qualified persons are permitted to carry out commissioning, operation, maintenance and decommissioning. The qualified personnel must have carefully read and understood the operating manual before beginning any work.

## 1.2 Purpose of the document

- It provides important information for working safely and efficiently with the product.
- In addition to the quick reference guide with all relevant legal and safety content in hard copy, this document is a detailed reference option for the product.

## 1.3 Legal notices

The liability and warranty of the manufacturer for damages and consequential damages are voided with misuse, disregarding this document, disregarding safety notices, assignment of inadequately qualified technical personnel and arbitrary modifications of the product.

Only carry out the maintenance and service tasks on this product that are described in this documentation. In the process, adhere to the specified steps. For your own safety, only use original spare parts and accessories of the manufacturer. We assume no liability for the use of other products and resulting damage.

This document is entrusted to the recipient for personal use only. Any impermissible transfer, duplication, translation into other languages or excerpts from this operating manual are prohibited.

The manufacturer assumes no liability for print errors.

## 1.4 Correctness of content

The contents of this document were checked for corrected and are subject to a continuous correction and updating process. This does not rule out potential errors. In the event that errors are discovered or in case of suggestions for improvement, please inform us immediately via the indicated contact information in order to help us make this document even more user-friendly.

## 1.5 Layout of this document

### Description

Each chapter is explained at the beginning in the description.

### Prerequisite

All mandatory prerequisites are then listed for each step.

### Instruction

Tasks to be carried out by the personnel / user are represented as numbered instructions. Adhere to the sequence of the specified instructions.

### Representation

Shows an illustrative instruction or a configuration of the product.

### Formula

Some instructions include a formula for a general understanding of a configuration, programming or a setting of the product.

### Outcome of an action

Result, consequence or effect of an instruction.

### Emphases

In order to simplify legibility and provide a clearer overview, various sections / information are emphasised.

- *1234* Display elements
- *Mechanical controls*
- **Product functions**
- **Product labels**
- Cross-reference [▶ p. 4]
- *Foot notes*

## 1.6 Further information

Software version of the product:

- V1.2 or later

## 2 Safety

### 2.1 Explanation of safety symbols



#### DANGER

This symbol warns of imminent danger which can result in death, severe bodily injury, or severe property damage in case of non-observance.



#### DANGER

This symbol indicates danger for living tissue as well as a variety of materials, which can be damaged or destroyed when coming into contact with this chemical. Caustic effect, protective equipment required!



#### DANGER

This symbol indicates danger for all life forms, which can result in death or acute or chronic damage to the health after inhaling, swallowing or absorbing this chemical through the skin.



#### CAUTION

This symbol warns of potential dangers or harmful situations which can cause damage to the device or to the environment in case of non-observance.



#### NOTE

This symbol indicates processes which can have a direct influence on operation or can trigger an unforeseen reaction in case of non-observance.



#### NOTE

This symbol instructs the use of eye protection which protects the eyes from harmful influences when working with powerful light, UV radiation, laser, chemicals, dust, splinters or weather influences.



#### NOTE

This symbol instructs the use of protective gloves which offer protection from mechanical, thermal, chemical, biological or electrical hazards.

### 2.2 Foreseeable misuse

The fault-free function and operational safety of the product can only be guaranteed if generally applicable safety precautions and the device-specific safety instructions for this document are observed.

If these notices are disregarded, personal injury or death, as well as property damage can occur.



## DANGER

### Incorrect area of application!

In order to prevent erratic behaviour of the product, personal injury and property damage, the product must be used exclusively as described in the chapter Description [▶ p. 9] in the operating manual.

- The product is not suitable for use in explosion-prone areas!
- The product must not be used for diagnostic or other medical purposes on patients!
- The product is not intended to come into direct contact with food. For measurement in foods, samples must be taken and discarded after the measurement!
- Not suitable for use with requirements on functional safety, e.g. SIL!

## 2.3 Safety instructions

This product has been designed and tested according to the safety requirements for electronic measuring devices. The product must be used according to the technical data. Technical data [▶ p. 32].



## DANGER

### Danger of breaking the electrodes!

All electrodes contain glass parts that can cause injuries when broken. There is an elevated risk of injury in connection with measurements in foods.

- Inspect the electrode before and after the measurement!
- Always measures in samples for measurements in foods. Discard these samples after the measurement!



## DANGER

### Potassium chloride!

The pH and Redox electrodes contain potassium chloride or potassium, nitrate. All contact with the skin, clothing and eyes should be avoided. Nevertheless, should contact occur, take the following measures.

- As a fundamental rule, protective equipment (e.g. gloves) must be worn as intended for the purpose of use!
- Do not eat, drink or smoke in areas where chemicals are used!
- In case of problems, consult with trained, qualified personnel immediately!
- Eyes: Flush with flowing water for at least 15 minutes, seek medical attention!
- Skin: Wash with large amounts of water for several minutes!
- Clothing: Wash immediately!
- If swallowed: Drink large amounts of water, do not induce vomiting and seek medical attention!



## CAUTION

### Erratic behaviour!

On suspicion that the product can no longer be operated without danger, it must be decommissioned and prevented from recommissioning with appropriate labelling. The safety of the user can be impaired by the device if, for example, if it shows visible damage, it no longer works as specified or if it was stored for an extended period of time under unsuitable conditions.

- Visual inspection!
- In case of doubt, send the product to the manufacturer for repair or maintenance!



## NOTE

This product does not belong in children's hands!

## 2.4 Intended use

The product is designed for measuring the pH value and Redox by means of suitable electrodes in water and aqueous media. Temperature compensation takes place automatically with a connected temperature sensor.

Application examples for this are, for example, drinking water, waste water, surface water, swimming pools, fish breeding and process chemistry.

## 2.5 Qualified personnel

For commissioning, operation and maintenance, the relevant personnel must have adequate knowledge of the measuring process and the significance of the measurements. This document makes a valuable contribution to this. The instructions in this document must be understood, observed and followed.

In order to avoid any risks arising from interpretation of the measurements in the concrete application, the user must have additional expertise. The user is solely liable for damages/danger resulting from misinterpretation due to inadequate expertise.



## 3 Description

### 3.1 Scope of delivery

Please check to ensure the completeness of the product after opening the package. You should find the following components:

- Quick reference guide
- Handheld measuring device, ready for operation, including batteries
- Electrode GE 114 WD
- Test report

### 3.2 Functional description

The product offers precision, speed and reliability in a compact, ergonomic housing. Additional impressive features include the dust-proof and waterproof design in accordance with IP 65/67 and the 3-line illuminated display, which offers overhead display at the push of a button. The product can be switched on, switched off and configured and the measurements and parameters can be adjusted and held with the operating elements. The product is equipped with a BNC socket for connection of different electrodes, as well as with two 4 mm banana sockets for connection of temperature sensors or a reference electrode.

## 4 The product at a glance

### 4.1 The G 1501



LCD Display



G 1501








BNC connection and 2x4 mm banana



GE 114

### 4.2 Display elements

#### Display

 Battery indicator	Evaluation of the battery status
 Unit display	Display of units, if applicable, with unstable symbol or type of mode, min/max/hold
 Main display	Measurement of the current pH value or value for min/max/hold
 Auxiliary display	Corresponding temperature for the displayed pH value with unit. Measured temperatures are displayed with a decimal place, adjusted without.
 Bar graph	Progress for calibration and visualisation of the electrode evaluation



#### NOTE

The unit display shows a rotating circle segment in the first position as long as the measurement is unstable, if the position is unoccupied by the unit display.

### 4.3 Operating elements



#### On / Off button

Press briefly	Switch on the product Activate / deactivate lighting
Long press	Switch off the product Reject changes in a menu



Up / Down button



Press briefly

Display of the min/max value

Long press

Change value of the selected parameter

Both simultaneously

Reset the min/max value of the current measurement

Rotate display, overhead display



Function key

Press briefly

Freeze measurement

Return to measurement display

Call up next parameter

Long press, 2s

Start menu configuration,  $\text{CONF}$  appears in the display

## 4.4 Connections

BNC connection

Connection for pH electrode

Un/locking with rotating ring on the cable plug

2x 4mm banana

Connection for temperature sensor or reference electrode



### CAUTION

#### Ensuring water tightness!

The product guarantees protection from spray water, rain or accidental immersion in water. This protection for the plug connector is only guaranteed when plugged in. Moisture or contaminants on the contacts can result in incorrect measurement results.

- Protect contacts from soiling and moisture!
- Dry off damp plug connectors as quickly as possible!



### NOTE

The temperature measurement can be influenced by conductive liquids on the banana sockets. We recommend always keeping the connections dry.

# 5 Bases for measurement

## 5.1 pH measurement

### 5.1.1 Explanation

The pH value describes the acidic or alkaline behaviour of an aqueous solution. A pH value below 7 is acidic, a value above 7 is alkaline. A pH value of 7 is neutral.

The pH measurement is very precise, but also sensitive. The measured signals are very weak and high-ohmic. This is the case, in particular in low-ion media.



#### NOTE

In order to detect the pH value of a solution, it should always be recorded together with the measurement temperature, because most liquids change their pH value with the temperature.

The following must be observed:

- avoid interference, electrostatic charges, etc.
- keep plug contacts clean and dry
- prevent electrodes which do not have any special waterproof versions from extended immersion above the shaft
- calibrate electrodes sufficiently often. The can range from every hour to several weeks, depending on the electrode and the application
- Use a suitable electrode

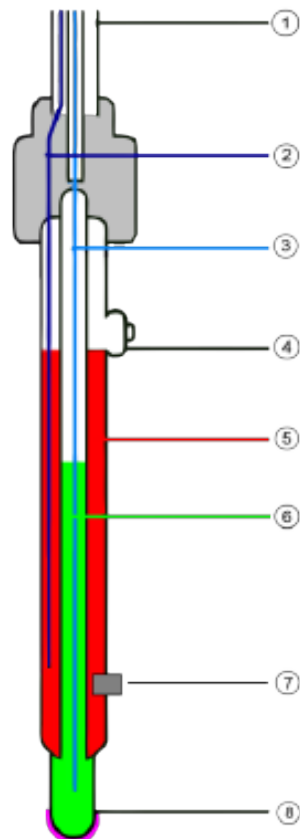
### 5.1.2 pH electrode



#### NOTE

Normally, so-called pH single-rod measuring chains are used. They include all necessary components that are integrated in an electrode.

### 5.1.3 Design



1. Coaxial cable
2. Reference electrode
3. Measuring electrode
4. Refill opening
5. Electrolyte
6. Internal buffer
7. Diaphragm
8. Glass membrane / source layer

**Fig. 5: pH electrode**

The diaphragm, which establishes a connection between the electrolyte and the liquid to be measured, can be designed in different ways. Clogging or soiling of the diaphragm is a frequent cause of a malfunctioning or sluggish electrode. Always handle the glass membrane with extreme care. The so-called source layer forms there. This is crucial for the measurement and must always be kept moist.

There are also electrodes with integrated temperature sensors.

### 5.1.4 Further information

A pH electrode is a wear part. If the signal is very slow or the required values are no longer observed after careful cleaning and possible regeneration, the electrode must be replaced. When using the electrodes, be aware that various substances in aqueous solutions can corrode glass and that chemicals can produce a chemical reaction with the KCl solution in the electrode, which can result in blockage of the diaphragm.

- In solutions that contain proteins, such as for measurements in medical and biological applications, KCl can cause denaturation of the protein.
- Coagulated paints
- Solutions that contain high concentrations of silver ions

Substances that accumulate on the glass membrane or the diaphragm affect the measurement and must be removed regularly. This can be achieved for example with automatic cleaning systems.

### 5.1.5 Choosing a pH electrode

The GE 114 WD or GE 100 can be used for most applications. However, some areas of application require special electrodes.

- GE 100 BNC is a universal electrode with two ceramic diaphragms and liquid electrolyte.
- GE 101 BNC is preferably used for small sample amounts. It comprises a glass electrode with two ceramic diaphragms and liquid electrolyte.
- GE 104 BNC is preferably used for measurements in low-ionic media, such as rainwater, aquarium water and deionised water.
- GE 114 WD is a universally applicable, durable and low-maintenance gel electrode with Pellon diaphragm. It can be used for measurements in drinking water, swimming pools, aquaria and slightly contaminated waste water.
- GE 117 BNC is a temperature-compensated gel electrode with two ceramic diaphragms and PH 13.5 cable screw coupling.
- GE 120 BNC is an insertion electrode and is preferably used for measurements in cheese, fruit and meat. For measurements in products containing proteins, the electrode must be cleaned with a special cleaner. For this purpose, we recommend the GRL 100 pepsin cleaning solution.
- GE 125 BNC is a waterproof, universally applicable, durable and low-maintenance gel electrode with ceramic diaphragm. It can be immersed above the shaft for an extended time.
- GE 151 BNC is a glass electrode and is preferably used in galvanic applications for paints and lacquers.
- GE 173 BNC is an alkaline-resistant glass electrode with ground diaphragm and gel electrolyte for chemical and waste water applications.

### 5.1.6 Service life

The service life of electrodes is normally at least 8 to 10 months. When cared for properly, this can usually increase to more than 2 years. The actual life will vary depending on the particular application.

### 5.1.7 Care and maintenance



#### NOTE

The glass tip of the electrode with the sensitive hydrated layer must be kept moist, e.g. with 3 mol/l KCl solution in the storage cap. Accidental drying-out of the electrode can be reversed under certain circumstances after storage for several hours in 3 mol/l KCl, but this cannot be guaranteed.



#### NOTE

The GAK 1400 working and calibration set includes all necessary products for calibration, care and maintenance of the electrode. Normal cleaning takes place with the GRL 100 pepsin cleaning solution into which the electrode is immersed for 5 minutes before being rinsed off with clean water.



#### NOTE

Crystallisation of the 3 mol/l KCl solution is unavoidable. Crystallised potassium chloride on the protective cap and shaft can easily be removed with a fingernail or cloth and is therefore not a defect or grounds for complaint.

Dirty electrodes must be cleaned. The suitable cleaning agents for the pH glass membrane are listed in the table below.

**Impurities**

General residue  
Inorganic coatings  
  
Metal compounds  
  
Oil and grease  
Biological coatings with protein  
Resin lignins  
Extremely resistant residues

**Cleaners**

Mild detergent  
Commercially available liquid glass cleaners  
1 mol/l HCl solution or GRL 100 pepsin cleaning solution  
Special cleaner or solvent  
Pepsin cleaning solution GRL 100  
Acetone  
Hydrogen peroxide or sodium hypochloride

The material of the pH electrode must always be protected. Plastic shafts must not be cleaned in solvents, etc. If in doubt, contact the manufacturer to inquire about suitable cleaners for the existing electrode. This is also important in the case of aggressive substances or other substances that are not primarily water-based!

## 5.2 Redox measurement

### 5.2.1 Explanation

The Redox potential  $\bar{O}_rP$  specifies the extent to which the measured sample has an oxidising or reducing effect relative to the standard hydrogen electrode.

This potential is frequently used in swimming pools as a measured variable for the disinfecting effect of a chlorination. For aquaria, the Redox value is also an important parameter, because fish can only live within a specific Redox range. The measurement is also important in drinking water preparation, waste water monitoring and in industrial applications.

Measurement takes place relative to the widespread silver/silver-chloride system with 3 mol/l KCl electrolyte. The measurements can be read directly (mV setting) or automatically with the  $mV_H$  unit setting and temperature compensation is calculated based on the standard hydrogen electrode reference system.

Calibration comparable to the pH measurement does not take place for the Redox measurement. However, the suitability of the electrodes can always be checked with Redox testing solutions, such as GRP 100.

## 6 Operation and maintenance

### 6.1 Operating and maintenance notices



#### NOTE

The product and electrode must be handled with care and used in accordance with the technical data. Do not throw or strike.



#### NOTE

Plugs and sockets must be protected from soiling.



#### NOTE

If the product is stored at a temperature above 50 °C, or is not used for an extended period of time, the batteries must be removed. Leaks from the batteries are avoided as a result.



#### NOTE

The electrode should be stored in dry rooms at a temperature between 10 °C and 30 °C. If the storage temperature range is exceeded or undercut, the electrode can be destroyed. It should always be stored wet in 3 mol/l KCl. Extended storage in distilled or deionised water will result in depletion of the reference electrolytes.



#### NOTE

The pH electrode included in the scope of supply should be arranged vertically upwards with the connecting cable. A slight angle of inclination does not impair the measurement.

### 6.2 Battery

#### 6.2.1 Battery indicator

If the empty frame in the battery display blinks, the batteries are depleted and must be replaced. However, the device will still operate for a certain length of time.

If the *b<sub>RE</sub>* display text appears in the main display, the battery voltage is no longer adequate for operation of the product. The battery is fully depleted.

#### 6.2.2 Changing battery



#### DANGER

##### Danger of explosion!

Using damaged or unsuitable batteries can generate heat, which can cause the batteries to crack and possibly explode!

- Only use high-quality and suitable alkaline batteries!





## CAUTION

### Damage!

If the batteries have different charge levels, leaks and thus damage to the product can occur.

- Use new, high-quality batteries!
- Do not use different types of batteries!
- Remove depleted batteries and dispose of them at a suitable collection point!



## NOTE

Unnecessary screwing places the water-tightness of the product, among other things, at risk and should be avoided.



## NOTE

Read the following handling instructions before replacing batteries and follow them step by step. If disregarded, the product could be damaged or the protection from moisture could be diminished.

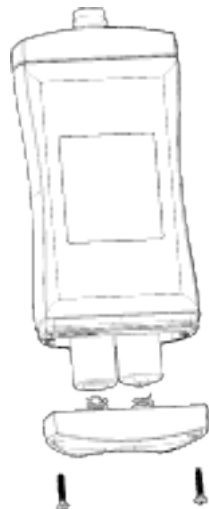
Description

Proceed as follows to replace the batteries.

Prerequisites

- The product is switched off.
- A suitable PH1 is available

Instruction



**Fig. 6: Changing battery**

1. Unscrews the Phillips screws and remove the cover.
2. Carefully replace the two Mignon AA batteries. Ensure that the polarity is correct! It must be possible to insert the batteries in the correct position without using force.
3. The O-ring must be undamaged, clean and positioned at the intended depth. In order to facilitate assembly and avoid damage, a suitable grease can be applied.
4. Fit the cover on evenly. The O-ring must remain at the intended depth!
5. Tighten the Phillips screws.

Outcome of an action

The product is now ready for use again.

## 6.3 Calibration and adjustment

### 6.3.1 pH calibration

Description

In order to obtain reliable measurements, the product and electrode must be aligned with each other. In pH measurement, this is referred to as a calibration. In order to conduct a pH measurement, proceed as follows.

For automatic calibration, open the **Calibration** menu. See Automatic pH calibration [► p. 19].

Prerequisite	<ul style="list-style-type: none"> <li>– The product is switched on.</li> <li>– The pH electrode and, if applicable, a temperature sensor are inserted in the product.</li> </ul>
Instruction	<ol style="list-style-type: none"> <li>1. Carefully remove the protective cap from the electrode.</li> <li>2. Rinse off the electrode with distilled or deionised water.</li> <li>3. Press <i>function key F1</i> for 1 second to open the <b>Calibration</b> menu. <i>Start 1. point calibration?</i> is shown in the display.</li> <li>4. The calibration is started by pressing <i>function key F2</i>. <i>Clean 1. point electrode and immerse in buffer OK to start</i> is shown in the display.</li> <li>5. The cleaning is started by pressing function key F2. <i>1. point calibration in progress please wait</i> is displayed.</li> <li>6. Follow the instructions of the product.</li> <li>7. After successful completion, <i>Start 2. point calibration?</i> is shown in the display. Repeat this process depending on which point calibration you would like to perform.</li> <li>8. Otherwise an error description is shown in the display and the calibration is cancelled.</li> <li>9. You can perform a maximum 5-point calibration.</li> </ol>




## NOTE

The sensor quality is indicated in the large display. If it is less than 10%, the sensor should first be cleaned thoroughly and then wait. If a low percentage is still shown after calibration, the sensor must be replaced.

Outcome of an action      Now, the product can be calibrated.

### For this purpose, also refer to

 Automatic pH calibration [▶ 19]

## 6.3.1.1 Explanation

The following steps describe how to calibrate the product.

To achieve a precise measurement, observe the following points.



## NOTE

If possible, the calibration range should overlap the measuring range. To achieve this, it is recommended to use buffer solutions for measurements as follows:

- below pH 7 uses pH 7.0 and pH 4.0 buffer
- above pH 7 uses pH 7.0 and pH 10.0 buffer



## NOTE

Calibrations are only possible in a temperature range from 0 °C to 60 °C! We recommend performing calibration at temperatures between 10 °C and 40 °C.



## NOTE

Calibration should be conducted at the same temperature used for the measurement in the medium. To equalize the temperatures of the buffer solutions and electrode, they should be stored together for a while in a place that is protected against draught.



## NOTE

If a temperature sensor is not connected, measure the temperature of the buffer solution with a thermometer. The exact value of the buffer solution is temperature dependent and can be determined based on the tables provided.



## NOTE

Always use fresh buffer solutions!

### 6.3.1.2 Buffer solutions

#### Description

At least one buffer solution is required to calibrate the product. In the process, you have the option of using a ready-to-use PHL buffer solution or mixing the solution yourself with GPH buffer capsules - refer to the instructions.

	Colour	10 °C	20 °C	25 °C	30 °C	40 °C
PHL 4.0	Red	4.02	4.00	4.01	4.01	4.01
PHL 7.0	Green	7.06	7.02	7.00	6.99	6.97
PHL 10.0	Blue	10.18	10.07	10.01	9.97	9.89

*Ready-to-use buffer solutions in 250 ml dosing bottles with a dosing volume of 20 to 25 ml.*

#### Prerequisite

- Plastic bottle
- approx. 100 ml of distilled water
- Buffer capsule

#### Instruction

	Colour	10 °C	20 °C	25 °C	30 °C	40 °C
GPH 4.0	Orange	3.99	3.99	4.01	4.01	4.03
GPH 7.0	Green	7.06	7.01	7.00	6.99	6.98
GPH 10.0	Blue	10.18	10.06	10.01	9.97	9.89
GPH 12.0	White	12.35	12.14	12.00	11.89	11.71

*Buffer capsules for 100 ml buffer solution*

1. Fill a plastic bottle with approx. 100 ml of distilled water.
2. Open the buffer capsule carefully by twisting the capsule halves and pulling. It should be ensured that nothing is spilled. They can also be used without opening them; opening the capsules only reduces to time for dissolving.
3. Place the buffer capsule and its contents in the plastic bottle.
4. Wait at least 3 hours.
5. Shake well before using for the first time.

#### Outcome of an action

Then you can begin with calibration of the product.

### 6.3.1.3 Automatic pH calibration

#### Description

The following steps describe how to calibrate the product automatically.

#### Prerequisite

- The product is switched on.
- The pH electrode and, if applicable, a temperature sensor are inserted in the product.
- Ready-to-use GPH 7.0 buffer solution.
- Ready-to-use GPH 4.0 or GPH 10.0 buffer solution.



## NOTE

Automatic calibration can also be carried out with the pre-mixed PHL buffer solutions. Since the temperature compensation relates to the GPH capsules, an error of a few hundredths pH should be taken into account, depending on the temperature. Refer also to the differences in the tables of the buffer solutions in Buffer solutions [► p. 19].

### Instruction

1. Press the *Function key* for 4 seconds to open the **Calibration** menu.  $\text{pH}$  appears in the display.
2. Release the *Function key*.
3.  $\text{pH } 7$  appears in the display.
4. Place the electrode in the GPH 7.0 buffer solution.
5. The product determines the correct value automatically. If the value is determined, the display flashes and an acoustic signal is issued to indicate a change to the next calibration point.
6. If the temperature sensor is not inserted, enter the temperature of the buffer solution by pressing the *Up key* and *Down key* and confirm the entry by pressing the *Function key* again.
7.  $\text{pH } 4$  and  $\text{pH } 10$  alternate in the display.
8. Then, rinse the electrode with distilled or deionised water.
9. Place the electrode in the second buffer solution. The product recognises whether it is a  $\text{pH } 4$  or  $\text{pH } 10$  buffer solution automatically.
10. If the temperature sensor is not inserted, enter the temperature of the buffer solution by pressing the *Up key* and *Down key* and confirm the entry by pressing the *Function key* again.
11. Then, rinse the electrode again with distilled or deionised water.

### Outcome of an action

After successful completion of the calibration the assessment of the electrode condition is displayed briefly in percent. Then, the current measurement is shown in the display again. A low value can be the result of the age of the electrode, contaminated or old buffer solutions or impurities on the BNC connector.

If the calibration is not completed successfully an error message is displayed.  $\text{pH Err}$  appears in the display. See Error and system messages [► p. 29]. Confirm the error message pressing the *Function key*. The product restarts and the standard value for the zero point and gradient are restored.

### For this purpose, also refer to

- Buffer solutions [► 19]

## 6.3.1.4 Manual 1-point calibration

### Description

The following steps describe how to perform a 1-point pH calibration.



## NOTE

A 1-point calibration is only advantageous if measurement takes place in a narrow range around the calibration point. A reliable electrode evaluation is not possible in this case. We recommend conducting a 2-point calibration, because a 1-point calibration only entails a shift of the zero point.

### Prerequisite

- An arbitrary buffer solution is available.

### Instruction

1. Press the *Function key* for 2 seconds to open the **Configuration** menu.
2.  $\text{pH } 7$  appears in the display. Release the *Function key*.

3. The parameter  $5E.t$  appears if the temperature sensor is not plugged in. If the temperature sensor is plugged in, you jump to the next point.
4. Enter the temperature of the buffer solution by pressing the *Up button* and *Down button* and confirm the entry by pressing the *Function key* again.
5. The  $PH.mF$  parameter appears in the display.
6. Place the electrode in the buffer solution.
7. Wait until the display value is stable.
8. Adjust the value corresponding to the buffer solution with the *Up button* and *Down button* and confirm the entry by pressing the *Function key* again for 2 seconds.
9. Then, rinse the electrode again with distilled or deionised water.

Outcome of an action

After successful completion of the calibration the assessment of the electrode condition is displayed briefly in percent. Then, the current measurement is shown in the display again. A low value can be the result of the age of the electrode, contaminated or old buffer solutions or impurities on the BNC connector.

If the calibration is not completed successfully an error message is displayed.  $ERR$  appears in the display. See Error and system messages [▶ p. 29].

**For this purpose, also refer to**

- Error and system messages [▶ 29]

### 6.3.1.5 Manual 2-point calibration

Description

The following steps describe how to perform a 2-point pH calibration.

Prerequisite

- A buffer solution with a value between pH 6.75 and pH 7.25 is available.
- A second buffer solution with a value below pH 6 and above pH 8 is available.

Instruction

1. Press the *Function key* for 2 seconds to open the **Configuration** menu.
2.  $ConF$  appears in the display. Release the *Function key*.
3. The parameter  $5E.t$  appears if the temperature sensor is not plugged in. If the temperature sensor is plugged in, you jump to the next point.
4. Enter the temperature of the buffer solution by pressing the *Up button* and *Down button* and confirm the entry by pressing the *Function key* again.
5. The  $PH.mF$  parameter appears in the display.
6. Place the electrode in the buffer solution with a value between pH 6.75 and pH 7.25.
7. Wait until the display value is stable.
8. Adjust the value corresponding to the buffer solution with the *Up button* and *Down button* and confirm the entry by pressing the *Function key*.
9. The  $PH.SL$  parameter appears in the display.
10. Place the electrode in the second buffer solution with a value below pH 6 or above pH 8.



#### NOTE

A gradient compensation with buffer solutions between pH 6 and pH 8 is not possible. With entry of the compensation value, the resulting gradient value is calculated immediately and  $ERR.2$  or  $ERR.3$  appears in the display instead of the measurement of the values are invalid.

11. Wait until the display value is stable.
12. Adjust the value corresponding to the buffer solution with the *Up button* and *Down button* and confirm the entry by pressing the *Function key*.

Outcome of an action	<p>13. Then, rinse the electrode again with distilled or deionised water.</p> <p>After successful completion of the calibration the assessment of the electrode condition is displayed briefly in percent. Then, the current measurement is shown in the display again. A low value can be the result of the age of the electrode, contaminated or old buffer solutions or impurities on the BNC connector.</p> <p>If the calibration is not completed successfully an error message is displayed. <i>ERR</i> appears in the display. See Error and system messages [▶ p. 29]. Confirm the error message pressing the <i>Function key</i>. The product restarts and the standard value for the zero point and gradient are restored.</p> <p><b>For this purpose, also refer to</b></p> <ul style="list-style-type: none"> <li>📖 Error and system messages [▶ 29]</li> </ul>
----------------------	---

## 6.4 Calibration and adjustment service

### 6.4.1 Certificates

The certificates are categorised as ISO calibration certificates and DAkkS calibration certificates. The purpose of the calibration is to verify the precision of the measuring device by comparing it with a traceable reference.



#### NOTE

The ISO standard 9001 is applied for the calibration certificates. These certificates are an affordable alternative to the DAkkS calibration certificates and provide information of the traceable reference, a list of individual values and documentation.



#### NOTE

The DAkkS calibration is based on DIN EN ISO/17025, the accreditation basis recognised worldwide. These certificates offer high-quality calibration and consistently high quality. DAkkS calibration certificates can only be issued by accredited calibration laboratories which have demonstrated their expertise in accordance with DIN EN ISO/IEC 17025. The DAkkS calibration includes any necessary adjustment with the purpose of minimising a deviation of the measuring device.

DAkkS calibration certificates are accompanied with a list of individual measurements before and after the adjustment, documentation and, if applicable, graphic representation, calculation of the expanded measuring uncertainty and traceability to the national standard.



#### NOTE

The product is delivered with a test report. This confirms that the measuring device has been adjusted and tested.



#### NOTE

Only the manufacturer can check the basic settings and make corrections if necessary.

# 7 Operation

## 7.1 Commissioning

### 7.1.1 Explanation

Description	The product is switched on with the <i>On/Off button</i> . It may be necessary to configure the product after switching on. See Configuration [▶ p. 23].	
Prerequisite	<ul style="list-style-type: none"> <li>– Sufficiently full batteries are inserted in the product.</li> <li>– A suitable pH electrode is plugged in.</li> </ul>	
Instruction	<ul style="list-style-type: none"> <li>– Press the <i>On/Off button</i>.</li> </ul>	
Outcome of an action	Information about the configuration of the product appears in the display.	
	<i>P<sub>OFF</sub></i>	Automatic shut-off Automatic shut-off activated. The product is switched off if no buttons have been pressed after the adjusted time
	<i>t<sub>0F</sub></i>	Zero point correction If a zero point correction of the temperature sensor was made
	<i>t<sub>5L</sub></i>	Gradient correction If a gradient correction of the temperature sensor was made
	<i>⌈RL</i>	Calibration Blinks if no valid calibration is available
	<ul style="list-style-type: none"> <li>– The product is now ready for measurement.</li> </ul>	



#### NOTE

The product must be calibrated to the electrode prior to starting the measurement. If the electrode is chosen, re-calibration is necessary. See Calibration and adjustment service [▶ p. 22].

## 7.2 Configuration

### 7.2.1 Explanation

The following steps describe how to adapt the product for your purposes.



#### NOTE






There are various configuration parameters available depending on the product version and configuration. They can differ depending on the product version and configuration.

### 7.2.2 Opening the configuration menu

Description	In order to configure the product, you must first open the <b>Configuration</b> menu. The menu is opened as shown in the illustration.
Prerequisite	<ul style="list-style-type: none"> <li>– The product is switched on.</li> </ul>
Instruction	<ol style="list-style-type: none"> <li>1. Press the <i>Function key</i> for 2 seconds to open the <b>Configuration</b> menu.</li> <li>2. <i>t<sub>0F</sub></i> appears in the display. Release the function key.</li> </ol>

3. By briefly pressing the *Function key*, you can scroll through the parameters. Select the parameter you would like to configure.
4. When you have selected the desired parameter, change the parameter to the desired value with the *Up button* and the *Down button*.
5. The changes are saved after running through the entire **Configuration** menu. **SEt** appears in the display. The **Configuration** menu can be exited from any arbitrary parameter by pressing and holding the *Function key* for 2 seconds. The changes made up that point are saved.

Representation

<b>Call up menu</b>	<b>Next parameter</b>	<b>Change value</b>	<b>Save changes</b>	<b>Discard changes</b>
				
2s		Press: Single step Hold: Rapid change	2s	2s Product is switched off

Outcome of an action

The **Configuration** menu is closed after the last parameter.



**NOTE**

If the product is switched off without saving the configuration, the last save value is reproduced on the next start-up of the product.

### 7.2.3 Configuring parameters of the configuration menu

Description

The following representation shows the available parameters and various configuration options.



Prerequisite

- The **Configuration** menu is open. See Opening the configuration menu [▶ p. 23].

Instruction

1. Select the desired parameter you would like to configure.
2. Adjust the desired configuration in the selected parameter with the *Up button* and *Down button*.
3. The available configuration options are listed for each parameter in the following representation.

Representation

Parameter	Values	Meaning
		
Setting the temperature		
<b>SEt</b>	-5 .. 105	Only without temperature sensor plugged in Adjustable temperature value in °C, or in °F 23 .. 221
Setting the zero point		
<b>PH.oF</b>	Current measurement	Setting of the zero point for calibration of the pH measurement. If a calibration cannot be carried out, continue with the <i>function key</i>



## Setting the gradient

*PH.SL*

Current measurement Setting of the gradient for calibration of the pH measurement. If a calibration cannot be carried out, continue with the *function key*

## Input

*inP**PH**OrP* mV

Redox in mV, relative to silver / silver chloride - electrode

*OrP* mV<sub>H</sub>Redox in mV<sub>H</sub>, relative to hydrogen electrode

## Temperature unit

*Unit*

°C

Temperature display in °C

°F

Temperature display in °F

## Alarms

*RL**oFF*

No active alarm

*on*

Alarm alerting via text display, acoustic signal and flashing of the backlighting

*bEEP*

Alarm alerting via text display and acoustic signal

*Li tE*

Alarm alerting via text display and flashing of the backlighting

*RL.Lo*Depending on the setting of the parameter value *inP**PH*0.00 .. *RL.Hi*

mV

-1500 .. *RL.Hi*mV<sub>H</sub>-1293 .. *RL.Hi**RL.Hi*Depending on the setting of the parameter value *inP**PH**RL.Lo* .. 14.00

mV

*RL.Lo* .. 1500mV<sub>H</sub>*RL.Lo* .. 1707*RL.1*Depending on the setting of the parameter value *inP**RL.2*Depending on the setting of the parameter value *inP*

## Shut-off time

*PoFF**oFF*

No automatic shut-off

15 30 60 120 240

Automatic shut-off after a selected time in minutes, during which no buttons have been pressed

## Backlighting

L, tE

oFF

Backlighting deactivated

15 30 60 120 240

Automatic shut-off of the backlighting after a selected time in seconds, during which no buttons have been pressed

oN

No automatic shut-off of the backlighting

## Factory settings

In t

no

Use current configuration

yES

Reset product to factory settings. In t donE appears in the display

Outcome of an action

The changed value is saved and the **Configuration** menu is closed. Star appears in the display. If necessary, the product is restarted automatically in order to adopt the changed values.



## NOTE

The configuration is closed if no button is pressed for 2 minutes. Any changes made up to that point are not saved. End appears in the display.

There is no active timeout with the parameters PH.oF and PH.SL.

## 7.2.4 Adjustment of the measuring input

Description

The temperature input can be adjusted with the zero point correction and the gradient correction. If an adjustment is made, you change the pre-adjusted factory settings. This is signalled with the t.oF or t.SL when the product is switched on. The standard settings of the zero point value and the gradient value is 0.00. It signals that no correction is made.

In order to adjust the product, you must first open the **Adjustment** menu. The menu is opened as shown in the illustration.

Prerequisites

- Sufficiently full batteries are inserted in the product.
- The product is switched off.
- Ice water, regulated precision water baths or a water bath with a reference measurement are available as a reference.

Instruction

1. Press and hold the *Down button*.
2. Press the *On/Off button* to switch on the product and open the **Configuration** menu. Release the *Down button*. The display shows the first parameter.
3. By briefly pressing the *Function key*, you can scroll through the parameters. Select the parameter you would like to configure.
4. When you have selected the desired parameter, change the parameter to the desired value with the *Up button* and the *Down button*.
5. In order to save the new parameter value, press and hold the *Function key* for longer than 1 second.

Representation

## Call up menu



Hold



Release

Outcome of an action

The **Configuration** menu is closed after the last parameter.



**NOTE**

If the product is switched off without saving the configuration, the last save value is reproduced on the next start-up of the product.

### 7.2.5 Configuring parameters of the adjustment menu

Description

The following representation shows the available parameters and various configuration options.




Prerequisites

The **Adjustment** menu is open. See Adjustment of the measuring input [► p. 26].

Instruction

1. Select the desired parameter you would like to configure.
2. Adjust the desired configuration in the selected parameter with the *Up button* and *Down button*.
3. The available configuration options are listed for each parameter in the following representation.

Representation

Parameter	Values	Meaning
	 	
Zero point correction		
$t_{oF}$	0.00 -5.00 .. 5.00	No zero point correction Zero point correction in °C. and/or at °F -9.00 .. 9.00

Gradient correction of the temperature

$t_{5L}$	0.00 -5.00 .. 5.00	No gradient correction Gradient correction in %
----------	-----------------------	--

Formula

Zero point correction:  
 Displayed value = measured value –  $t_{oF}$   
 Gradient correction °C:  
 Display = (measured value –  $t_{oF}$ ) \* (1 +  $t_{5L}$  / 100)  
 Gradient correction °F:  
 Display = (measured value – 32 °F –  $t_{oF}$ ) \* (1 +  $t_{5L}$  / 100) + 32 °F

Example calculation

- Zero point correction  $t_{oF}$  to 0.00
- Gradient correction  $t_{5L}$  to 0.00
- Display unit *Unit* to °C
- Display in ice water -0.2 °C
- Display in ice water setpoint  $t_{oF}$  = 0.0 °C
- Display in water bath 36.6 °C
- Display in water bath setpoint  $t_{5L}$  = 37.0 °C
- $t_{oF}$  = display zero point correction – setpoint zero point
- $t_{oF}$  = -0.2 °C – 0.0 °C = -0.2 °C

$$- \text{t.5L} = (\text{setpoint gradient correction} / (\text{display gradient correction} - \text{t.oF}) - 1) * 100$$

$$- \text{t.5L} = (37.0 \text{ °C} / (36.6 \text{ °C} - (-0.2)) - 1) * 100 = 0.54$$

Outcome of an action

The changed value is saved and the *Configuration* menu is closed.



## NOTE

If the product is switched off without saving the configuration, the last save value is reproduced on the next start-up of the product.

## 8 Error and system messages

Display	Meaning	Possible causes	Remedy
<i>5Err5 Error</i>	No probe or sensor connected Sensor or probe defect Measuring range exceeded or undercut	Sensor or probe missing Defective sensor or probe Incorrect sensor type selected	Connect sensor or probe Connect different sensor or probe Readjust measuring range
<i>&gt;CAL&lt;</i>	Error during the last calibration	Faulty calibration	Conduct a new calibration
No display, unclear characters or no response when buttons are pressed	Battery depleted System error Product is defective	Battery depleted Error in the product Product is defective	Replace battery Send in for repair
<i>bAt</i>	Battery depleted	Battery depleted	Replace battery
<i>bAt Lo</i>	Battery depleted	Battery depleted	Replace battery
<i>CAL Err.1</i>	Neutral buffer not allowed	Incorrect buffer solution used Buffer solution is contaminated Electrode contaminated or defective	Use fresh buffer solution Clean electrode, re-calibrate Replace electrode
<i>CAL Err.2</i>	Slope is too low	Incorrect buffer solution used Buffer solution is contaminated Electrode contaminated or defective	Use fresh buffer solution Clean electrode, re-calibrate Replace electrode
<i>CAL Err.3</i>	Slope is too high	Incorrect buffer solution used Buffer solution is contaminated Electrode contaminated or defective	Use fresh buffer solution Clean electrode, re-calibrate Replace electrode
<i>CAL Err.4</i>	Incorrect calibration temperature	Temperature too low or too high	Range of 0..60 °C
<i>CAL Err.5</i>	Time exceeded during automatic calibration	Unstable electrode signal Buffer solution is contaminated	Stirring of the buffer solution Clean the electrode Use fresh buffer solution Restart calibration
<i>Err.1</i>	Measuring range exceeded	Measurement too high Incorrect electrode connected Electrode or product defect	The measurement is above the permissible range Check electrode Send in for repair
<i>Err.2</i>	Measuring range is undercut	Measurement too low	The measurement is below the permissible range

---

		Incorrect electrode connected	Check electrode
		Electrode or product defect	Send in for repair
<i>555 Err</i>	System error	Error in the product	Switch product on/off
			Replace batteries
			Send in for repair

---

## 9 Disposal

Separation by material and recycling of device components and packaging must take place at the time of disposal. The valid regional statutory regulations and directives applicable at the time must be observed.



### NOTE

The device must not be disposed of with household waste. Return it to us, freight pre-paid. We will then arrange for the proper and environmentally-friendly disposal.

Private end users in Germany have the possibility of dropping off the product at the municipal collection centre.

Please dispose of empty batteries at the collection points intended for this purpose.



### NOTE

Fill in the return form available from the information base online at [www.ghm-group.de](http://www.ghm-group.de) and sent it in with the product.

# 10 Technical data

Measuring range	pH	Redox	Temperature
	0.00 .. 14.00 pH	-1500 .. +1500 mV 1293 .. +1707 mV <sub>H</sub>	-5 .. 105 °C 23 .. 221 °F
Accuracy (at nominal temperature)	± 0.02 pH ± 1 digit	± 0.1% FS ± 1 Digit	± 0.3 °C
Temperature compensation	-5 .. 105 °C (or 23 .. 221 °F)		Not compensated
Input resistance	ca. 10 <sup>12</sup> Ohm		
Nominal temperature	25°C		
Measuring cycle	approx. 2 measurements per second		
Connections	pH, Redox	BNC connection for electrode	
	Temperature	Banana 4mm, Pt1000 2-wire	
Display	3-line segment LCD, additional symbols, illuminated (adjustable white, permanent illumination)		
Additional functions	Min/Max/Hold		
pH calibration	Manual 1- or 2-point or automatic 2-point calibration		
Housing	Break-proof ABS housing		
	Protection rating	IP65 / IP67 (only with electrodes identified as waterproof in the connected state for devices with BNC connection)	
	Dimensions L*W*H [mm] and weight	108 * 54 * 28 mm without BNC plug 130 g, incl. battery, without electrode 190 g, incl. battery and electrode	
Operating conditions	-20 to 50 °C; 0 to 95 % r.h. (temporarily 100 % r.h.)		
Storage temperature	-20 to 70 °C		
Current supply	2*AA battery (included in the scope of delivery)		
	Current requirement/ battery life	approx. 0.7 mA, approx. 2.5 mA with lighting Service life > 3000 hours with alkaline batteries (without backlighting)	
	Battery indicator	4-stage battery status indicator, Replacement indicator for depleted batteries: "BAT"	
Auto-power-OFF function	The device switches off automatically if this is activated		
Directives and standards	<p>The devices conform to the following Directives of the Council for the harmonisation of legal regulations of the Member States:</p> <p>2014/30/EU EMC Directive 2011/65/EU RoHS</p> <p>Applied harmonised standards: EN 61326-1:2013 Emission limits: Class B Immunity according to Table 2 Additional errors: &lt; 0.5 % FS EN 50581:2012</p> <p>The device is intended for mobile use and/or stationary operation in the scope of the specified operating conditions without further limitations.</p>		



# 11 Spare parts and accessories

A selection of spare parts and accessories for this product is listed below.

Article

Number	Name	Description
610049	Mignon battery AA	Mignon AA spare battery
603523	GAK 1400	Working and calibration set
600704	GE 100	Universal pH electrode with BNC connection
600693	GE 101	Ø 0.6 mm tip pH electrode with BNC connection
602063	GE 104	pH electrode for low-ionic media with BNC connection
600713	GE 108	Low-maintenance pH electrode with BNC connection
606089	GE 108	Low-maintenance pH electrode with S7 connection
604701	GE 114	Affordable, low-maintenance pH electrode with BNC connection
600730	GE 117	Temperature-compensated pH electrode with BNC connection
600698	GE 120	Ø 13 mm insertion pH electrode with BNC connection
600732	GE 125	Immersible, waterproof pH electrode with BNC connection
600727	GE 151	Chemically-resistant pH electrode with BNC connection
606375	GE 171	Sterilisable pH electrode for extreme conditions with S7 connection
600735	GE 173	Alkali-resistant pH electrode with BNC connection
606572	GE 173	Alkali-resistant pH electrode with S7 connection
601996	GEAK-2S7-BNC	Adapter cable S7-BNC, 2 m
601998	GEAK-2S7-BNC	Adapter cable S7-BNC, 5 m
601060	GKK 1100	Case with nap foam, 340 x 275 x 83 mm
601056	GKK 252	Case with nap foam, 235 x 185 x 48 mm
601417	GPF 100	Plastic bottle with wide neck, 100 ml
602619	GPH 10.0 / 10	10 buffer capsules, pH 10.0
602618	GPH 10.0 / 5	5 buffer capsules, pH 10.0
602621	GPH 12.0 / 10	10 buffer capsules, pH 12.0
602620	GPH 12.0 / 5	5 buffer capsules, pH 12.0
602615	GPH 4.0 / 10	10 buffer capsules, pH 4.0
602614	GPH 4.0 / 5	5 buffer capsules, pH 4.0
602617	GPH 7.0 / 10	10 buffer capsules, pH 7.0
602616	GPH 7.0 / 5	5 buffer capsules, pH 7.0
607798	GR 105	Redox electrode with BNC connection
607801	GR 175	Redox electrode with BNC connection
607802	GR 175	Redox electrode with S7 connection
601422	GRL 100	Pepsin cleaning solution, 100 ml
602914	GWA1Z	Threaded adapter PG13.5 to G1
602477	KCL 3 M	3 mol KCL electrolyte for refilling, 100 ml
603205	PG 13.5	Plug-in thread adapter for pressureless insertion of all electrodes
601373	PHL 10	Ready-to-use buffer solution, pH 10.01 / 25 °C, 250 ml
601370	PHL 4	Ready-to-use buffer solution, pH 4.01 / 25 °C, 250 ml
601371	PHL 7	Ready-to-use buffer solution, pH 7.00 / 25 °C, 250 ml

---

611373    ST-G1000    Device protection bag with 1 round cut-out

A complete list of all accessories and spare parts is available in our product catalogue or on our home page. We can also provide further information by phone.

Contact

Internet: [www.greisinger.de](http://www.greisinger.de)

Tel: +49 94029383-52

## 12 Service

### 12.1 Manufacturer

If you have any questions, please do not hesitate to contact us:

Contact GHM Messtechnik GmbH  
**GHM GROUP - Greisinger**  
Hans-Sachs-Str. 26  
93128 Regenstauf | GERMANY  
Email: [info@greisinger.de](mailto:info@greisinger.de) | [www.greisinger.de](http://www.greisinger.de)  
WEEE reg. no. DE 93889386



### 12.2 Repairs processing

Defective products are repaired professionally and quickly in our service centre.

Open hours and contact Monday to Thursday from 8:00 to 16:00  
Friday from 8:00 to 13:00  
GHM Messtechnik GmbH  
**GHM GROUP - Greisinger**  
Hans-Sachs-Str.26  
Service Centre  
93128 Regenstauf | GERMANY  
Tel: +49 94029383-39  
Fax: +49 94029383-33  
[service@greisinger.de](mailto:service@greisinger.de)



#### NOTE

Fill in the return form available from the information base online at [www.ghm-group.de](http://www.ghm-group.de) and sent it in with the product.

### 12.3 Sales offices

#### North Sales Office

Post code: 00000 – 25999 | 27000 – 34999  
37000 – 39999 | 98000 – 99999  
Email: [vertrieb-nord@ghm-messtechnik.de](mailto:vertrieb-nord@ghm-messtechnik.de)  
Tel: +49 4067073-0  
Fax: +49 4067073-288

#### West Sales Office

Post code: 26000 – 26999 | 35000 – 36999  
40000 – 69999  
Email: [vertrieb-west@ghm-messtechnik.de](mailto:vertrieb-west@ghm-messtechnik.de)  
Tel: +49 2191 9672-0  
Fax: +49 2191 9672-40

**South Sales Office**

Post code: 70000 – 97999  
Email: [vertrieb-sued@ghm-messtechnik.de](mailto:vertrieb-sued@ghm-messtechnik.de)  
Tel: +49 9402 9383-52  
Fax: +49 9402 9383-33

## 12.4 Sales subsidiaries

**Austria**  
GHM Messtechnik GmbH  
Office Austria  
Breitenseer Str. 76/1/36  
1140 Vienna | AUSTRIA  
Phone +43 660 7335603  
[a.froestl@ghm-messtechnik.de](mailto:a.froestl@ghm-messtechnik.de)

**Brazil & Latin America**  
GHM Messtechnik do Brasil Ltda  
Av. José de Souza Campos, 1073, cj 06  
Campinas, SP  
13025 320 | BRAZIL  
Phone +55 19 3304 3408  
[Info@grupoghm.com.br](mailto:Info@grupoghm.com.br)

**Czech Republic / Slovakia**  
GHM Greisinger s.r.o.  
Ovci hajek 2 / 2153  
158 00 Prague 5  
Nove Butovice | CZECH REPUBLIC  
Phone +420 251 613828  
Fax +420 251 612607  
[info@greisinger.cz](mailto:info@greisinger.cz) | [www.greisinger.cz](http://www.greisinger.cz)

**Denmark**  
GHM Maaleteknik ApS  
Maarslet Byvej 2  
8320 Maarslet | DENMARK  
Phone +45 646492- 00  
Fax +45 646492- 01  
[info@ghm.dk](mailto:info@ghm.dk) | [www.ghm.dk](http://www.ghm.dk)

**France**  
GHM GROUP France SAS  
Parc des Pivolles  
9 Rue de Catalogne  
69150 Décines-Charpieu (Lyon) | FRANCE  
Phone +33 4 72 37 45 30  
[a.jouanilou@ghm-group.fr](mailto:a.jouanilou@ghm-group.fr)

**India**  
GHM Messtechnik India Pvt Ltd.  
209 | Udyog Bhavan | Sonowala Road  
Gregaon ( E ) | Mumbai - 400 063  
INDIA  
Phone +91 22 40236235  
[info@ghmgroup.in](mailto:info@ghmgroup.in) | [www.ghmgroup.in](http://www.ghmgroup.in)

**Italy for Greisinger & Delta OHM**  
GHM GROUP – Delta OHM  
Via Marconi 5  
35030 Caselle di Selvazzano  
Padova (PD) | ITALY  
Phone +39 049 8977150  
[a.casati@ghm-messtechnik.de](mailto:a.casati@ghm-messtechnik.de)

**Italy for Honsberg, Martens, Valco**  
GHM GROUP – Valco  
Via Rovereto 9/11  
20014 S. Ilario di Nerviano  
Milano (MI) | ITALY  
Phone +39 0331 53 59 20  
[alessandro.perego@valco.it](mailto:alessandro.perego@valco.it)

**Netherlands**  
GHM Meettechniek BV  
Zeeltweg 30  
3755 KA Eemnes | NETHERLANDS  
Phone +31 35 53805-40  
Fax +31 35 53805-41  
[info@ghm-nl.com](mailto:info@ghm-nl.com) | [www.ghm-nl.com](http://www.ghm-nl.com)

**South Africa**  
GHM Messtechnik SA (Pty) Ltd  
16 Olivier Street  
Verwoerdpark, Alberton 1453  
SOUTH AFRICA  
Phone +27 74 4590040  
[j.grobler@ghm-sa.co.za](mailto:j.grobler@ghm-sa.co.za)